

# EXHIBIT 47



REUTERS / Kacper Pempel

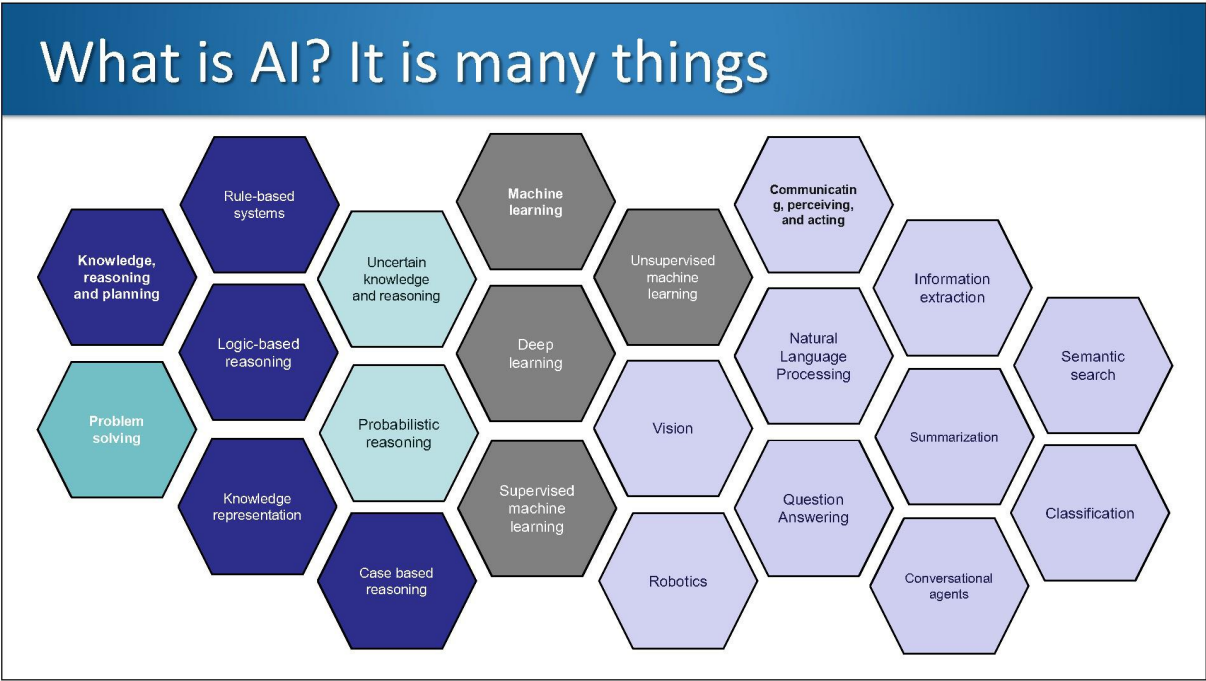
# Artificial Intelligence & Westlaw

2022

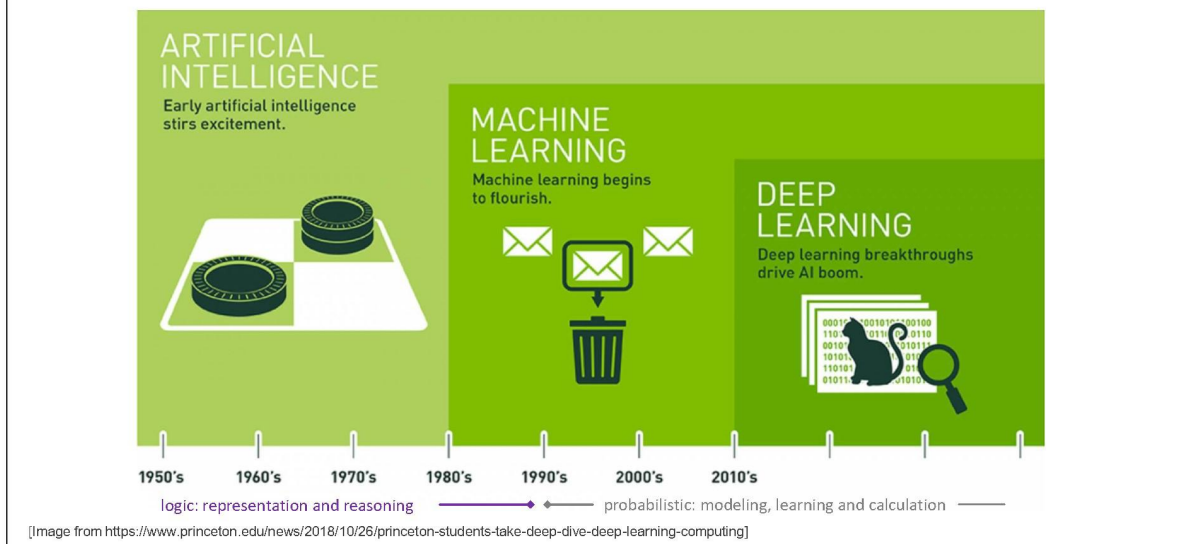
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you need to find trusted answers.



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# Evolution of AI



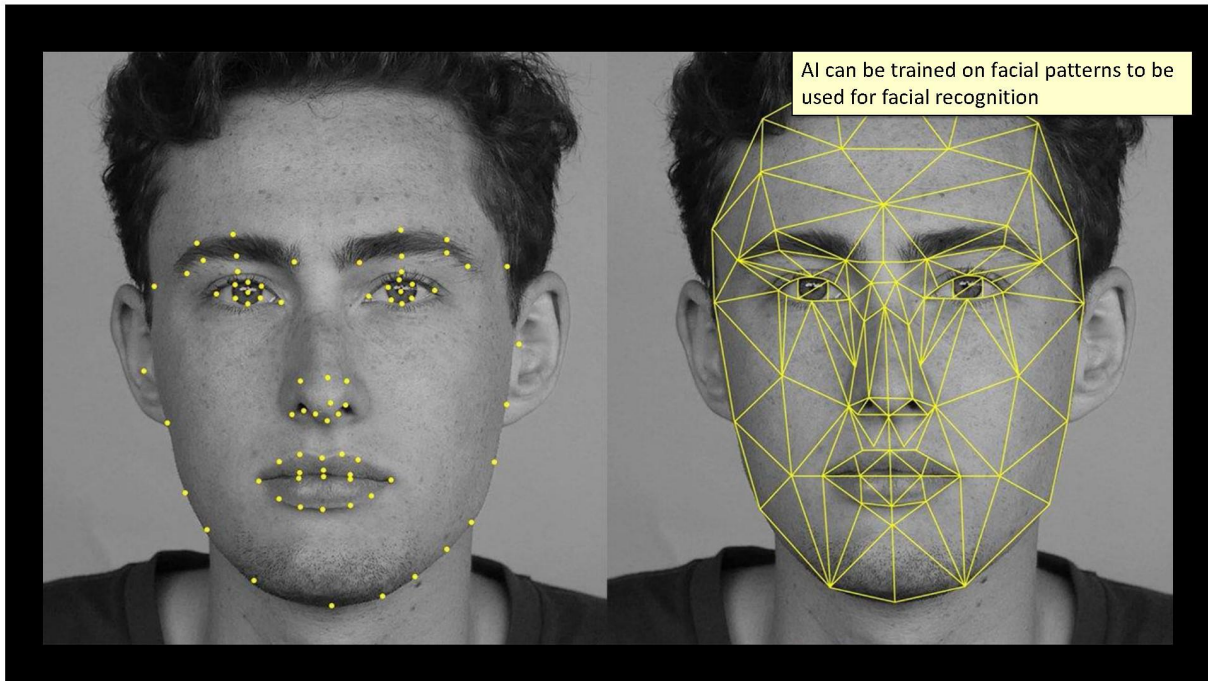






In addition to being able to recognize common objects that are generally the same color...









# Succeeding with AI

Building effective AI hinges on 2 main things:

1. Data or Content
2. Talent or Expertise



In this world of open source [AI technology], the scarce resources are:

## Data

Among leading AI teams, many can likely replicate others' software in, at most, 1–2 years. But it is exceedingly difficult to get access to someone else's data. Thus *data, rather than software, is the defensible barrier for many businesses.*

## Talent

Simply *downloading and "applying" open-source software to your data won't work.* AI needs to be customized to your business context and data. This is why there is currently a war for the scarce AI talent that can do this work.

## Andrew Ng

Former Chief Scientist at Baidu,  
Founder of Google Brain project,  
Adjunct Professor at Stanford



# Succeeding with AI

## Attorney Editors

- 700+ attorney editors
- Many years of professional experience
- Expertise in 40+ practice areas

## Data

- 100+ years of editorial enhancements
- Leading legal taxonomy (Key Number System)
- Leading legal and tax secondary sources
- Sophisticated citation mapping with KeyCite

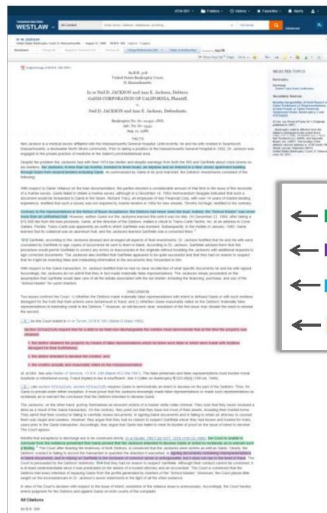
## Research Scientists

- 80+ at Thomson Reuters Labs
- Specialties in AI, involving Machine Learning & Deep Learning, Natural Language Processing, Information Retrieval, and Computational Linguistics
- Deep experience with legal and tax content, taxonomies, and citation networks

At Thomson Reuters, we have both the **content** and the **expertise** to produce groundbreaking AI-driven capabilities in Westlaw Edge



# Editorial Quality Matters for AI Performance



## 2 Bankruptcy

Creditor failed to establish that debtors either intended to deceive or acted so recklessly as to warrant finding of intent in failing to accord investment attention it warranted, signing documents containing misrepresentations or blank documents and in relying on accountant and attorney, and thus, resulting debt, which supposedly was secured by boat, but which actually was secured by unfinished hull of boat, was not nondischargeable as a debt obtained by false representation or by false written statement of debtors' financial condition. Bankr.Code, 11 U.S.C.A. § 523(a)(2)(A, B).

- ← Holding
- ← Reasoning
- ← Facts
- ← Law

Thomson Reuters attorney editors concisely describe the essence of the matter and add important terms for better recall and understanding

Not only do Westlaw's headnotes improve legal research, but they are also a critical component in our unique AI



# Editorial Quality Matters for AI Performance

## West Key Number System

[Add to Favorites](#)
[Copy link](#)

Search for Key Numbers relevant to your issue ⓘ

Search

Jurisdiction selected: NJ, All fed. [Change Jurisdiction](#)

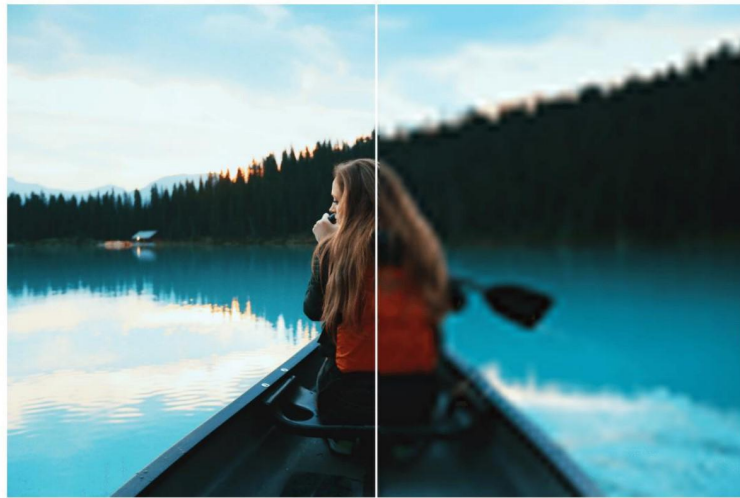
- Precise and evolving topical categorization of the law
- Leads you right to **highly relevant cases**
- Complete** your research and **respond** to your client **faster**

Similarly, Westlaw's unmatched classification of the law, the West Key Number System, both makes legal research more effective and is an important building block for the AI leveraged in Westlaw Edge

1 ABANDONED AND LOST PROPERTY	143 ELECTION OF REMEDIES	290 PARTY WALLS
2 ABATEMENT AND REVIVAL	145 ELECTRICITY	291 PATENTS
4 ABORTION AND BIRTH CONTROL	146 EMBEZZLEMENT	294 PAYMENT
5 ABSENTEES	148 EMINENT DOMAIN	295 PENALTIES
6 ABSTRACTS OF TITLE	149 ENTRY, WRIT OF	296 PENSIONS
7 ACCESSION	149E ENVIRONMENTAL LAW	297 PERJURY
8 ACCORD AND SATISFACTION	149T EQUITABLE CONVERSION	298 PERPETUITIES
9 ACCOUNT	150 EQUITY	300 PILOTS
10 ACCOUNT, ACTION ON	151 ESCAPE	302 PLEADING
11 ACCOUNT STATED	152 ESCHEAT	303 PLEDGES
11A ACCOUNTANTS	154 ESTATES IN PROPERTY	305 POSSESSORY WARRANT
12 ACKNOWLEDGMENT	156 ESTOPPEL	306 POSTAL SERVICE

# Data Quality Matters

The quality of the data used in AI's machine learning processes makes a difference, and high resolution data will produce the best results



*High resolution*

*Low resolution*

# Low Resolution Legal Data

<p><b>Opinion Text</b></p> <p><b>Links to Cases</b></p>	<p><b>Briseno v. Con Agra Foods</b> 844 F.3d 1121 (9th Cir. 2017)</p> <p>“One rationale the Third Circuit has given for imposing an administrative feasibility requirement is the need to mitigate the administrative burdens of trying a Rule 23(b)(3) class action. Courts adjudicating such actions must provide notice that a class has been certified and an opportunity for absent class members to withdraw from the class. See <i>Wal-Mart Stores, Inc. v. Dukes</i>, 564 U.S. 338, 362, 131 S.Ct. 2541, 180 L.Ed.2d 374 (2011); accord FED. R. CIV. P. 23(c)(2)(B). The Third Circuit largely justifies its administrative feasibility prerequisite as necessary to ensure that compliance with this procedural requirement does not compromise the efficiencies Rule 23(b)(3) was designed to achieve. See <i>Shelton v. Bladscoe</i>, 775 F.3d 554, 562 (3d Cir. 2015); <i>Carrera</i>, 727 F.3d at 307.</p> <p>But Rule 23(b)(3) already contains a specific, enumerated mechanism to achieve that goal: the manageability criterion of the superiority requirement. Rule 23(b)(3) requires that a class action be “superior to other available methods for fairly and efficiently adjudicating the controversy,” and it specifically mandates that courts consider “the likely difficulties in managing a class action.” FED. R. CIV. P. 23(b)(3)(D).</p> <p>Moreover, as the Seventh Circuit has observed, requiring class proponents to satisfy an administrative feasibility prerequisite “conflicts with the well-settled presumption that courts should not refuse to certify a class merely on the basis of manageability concerns.” <i>Mullins</i>, 795 F.3d at 663; see also <i>In re Visa Check/MasterMoney Antitrust Litig.</i>, 280 F.3d 124, 140 (2d Cir. 2001) (Sotomayor, J.) (holding that refusal to certify a class “on the sole ground that it would be unmanageable is disfavored and ‘should be the exception rather than the rule’” (quoting <i>In re S. Cent. States Bakery Prods. Antitrust Litig.</i>, 86 F.R.D. 407, 423 (M.D. La. 1980))), overruled on other grounds by <i>In re IPO Sec. Litig.</i>, 471 F.3d 24 (2d Cir. 2006), and superseded by statute on other grounds as stated in <i>Attenborough v. Constr. &amp; Gen. Bldg. Laborers’ Local 79</i>, 238 F.R.D. 82, 100 (S.D.N.Y. 2006). This presumption makes ample sense given the variety of procedural tools courts can use to manage the administrative burdens of class litigation. For example, Rule 23(c)</p>	<ul style="list-style-type: none"> <li>• All legal content inherently has <b>some</b> patterns that AI can pick up upon</li> <li>• Case text, with links to cited and citing cases, provides just the blurriest glimpse into what’s really going on with the case</li> </ul>
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# HIGH Resolution Legal Data

**1 Briefs**

**2 Negative History**

**3 Case Synopses**

**4 Direct History**

**5 Inline Flags**

The enhancements that our attorney editors add to Westlaw's legal content converts our data from low resolution to high resolution

1. We can compare the attorneys' arguments in the briefs to the positions taken by the judge

2. Even though this case hasn't been overruled, three courts have chosen not to follow its reasoning

3. The case synopsis shows the procedural history of the case, including the holdings below

4. The direct history situates this opinion in the larger litigation involving the parties

5. In-line flags characterize each citation in the case

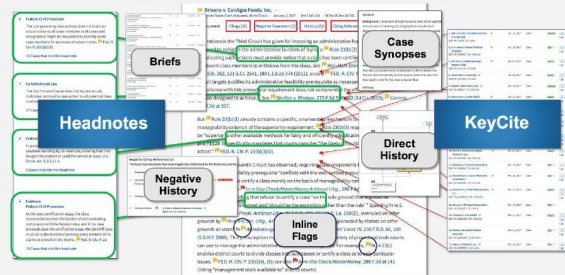
# Basic Versus Detailed Legal Info

As a result, our enriched legal produces high potential for machine learning, leading to a clear advantage in the AI that we build and leverage

## Limited Potential for Machine Learning



## High Potential for Machine Learning



## WestSearch Plus on Westlaw Edge

**A system\* containing several machine-learned models incorporating NLP that was trained on hundreds of thousands of Question-Answer Pairs graded by Westlaw attorney-editors**

**Examples:**

**Q:** Is a trustee's duty owed exclusively to settlor in revocable trust?

**A:** In a revocable trust, the trustee owes a fiduciary duty to the settlor, not to the beneficiaries, as long as the settlor is alive, and during that time, the trustee needs to account to the settlor only and not also to the beneficiaries.

**Q:** Does a revocable trust become irrevocable when the settlor becomes incapacitated?

**A:** Where there is only one settlor of a trust, and he or she dies, that settlor is no longer capable of revoking the trust and, there being no other purpose, the trust becomes irrevocable.

**Q:** Is an in terrorem clause in a will valid?

**A:** In terrorem clauses are enforceable in New York but are viewed with disfavor by courts and are strictly construed.

*\*Thomson Reuters is not providing professional advice*

# WestSearch Plus on Westlaw Edge

**WestSearch Plus  
uses ML & NLP to  
understand the  
researcher's  
question and to find  
the right answers**

Keywords, stemming, phrases

Synonyms & equivalencies

Lexical semantics / dictionary definitions / POS

Named Legal Entity & Concept Recognition

Distributional semantics & Word Sense Disambiguation

- What other terms statistically appear with a term?
- A large language model, RoBERTa (Deep Learning), is fine-tuned on legal question, answer pairs

Discourse features: intent

- Determining the type of answer required based on the type & structure of the question asked.

*What is the burden of proof on [PARTY] to establish [CLAIM]?*  
Burden is on [PARTY] to establish [CLAIM] by [STANDARD]



## AI in Thomson Reuters Products

**Thomson Reuters  
has a long history of  
integrating AI  
algorithms into  
products**

Westlaw Is Natural (WIN) search is one of the first commercial implementations of statistical ranking in 1992

WestSearch uses machine learning for learning to rank in 2010

Checkpoint Catalyst uses machine learning for ranking in 2013

WestSearch Plus adds deep learning to represent words and documents in 2018

TR Labs conducts early experiments with BERT models on Question Answering in 2018

Westlaw Edge introduces Quick Check, a document analysis tool using ML components in 2019

Checkpoint Edge introduces a BERT-based approach for ranking into a Thomson Reuters product in 2020

WestSearch Plus incorporates BERT-based models to expand coverage and quality of answer passages in 2022

TR Labs continuously adapts AI and deep learning in support of internal editorial teams for Westlaw Precision and future product features





# Understanding AI bias

Bias is not new, nor is it specific to AI

Where there is the most risk from bias with AI:

- When there are direct impact or consequences on specific people
- When models are amplifying human and societal biases

Goal of TR labs is to identify, understand, measure and reduce bias in AI

Pre-Design

where technology is **devised, defined, and elaborated**

Design & Development

where technology is **constructed**

Deployment

where technology is **used by, or applied to,** specific **individuals or groups**



REUTERS / Kacper Pempel

## Artificial Intelligence & Westlaw

2022

The intelligence, technology and human expertise  
you need to find trusted answers.



the answer company™  
**THOMSON REUTERS®**

# EXHIBIT 48

STATEMENT OF WORK II  
FOR ROSS BULK MEMOS

This Statement of Work II incorporates and is made pursuant to the October 15, 2015 Master Services Agreement ("MSA") by and between ROSS Intelligence, Inc. ("ROSS"), a Delaware corporation and LegalEase Solutions, LLC ("Contractor") a Michigan limited liability company.

1. Definitions: Terms and expressions not expressly defined in this Statement of Work, shall have the following meanings:
  - 1.1. "Case Law" means judicial decisions originating from a judicial or administrative body in the United States of America, or as otherwise prescribed in writing by ROSS and sent to Contractor.
  - 1.2. "Legal Research Question" means a question grounded in legal principles.
  - 1.3. "Memorandum or Memo" means a memorandum of law that answers a Legal Research Question.
  - 1.4. "Quote" means an independent paragraph excerpt from Case Law.
  - 1.5. "Reference List" means the list of Case Law included in the Memo.
  - 1.6. "Deficiency" means a reference quote that does not directly answer the ROSS question.
2. Additional Terms and Expressions: Additional capitalized terms and expressions have the meanings ascribed to them in the MSA.
3. Currency: Unless stated otherwise, all dollar figures in this Statement of Work are in United States dollars.
4. Term: Subject to the termination provisions of this Agreement, the term of this Statement of Work shall be for a period of three months commencing on September 19, 2017 and expiring on December 19, 2017 ("Initial Term"). Upon the expiration of the Initial Term, this Statement of Work shall renew with the prior written mutual consent of ROSS for successive three month periods ("Renewal Terms"), unless terminated pursuant to the terms of the Agreement. The terms Initial and Renewal Terms shall be collectively referred to as the "Term".
5. Description of Service:
  - 5.1. Contractor agrees to provide ROSS with bulk Memos. Contractor agrees to meet the expectations for performance as set forth in this Statement of Work. Contractor's attorneys will research topics and Legal Research Questions from any Federal or State jurisdiction in the United States, without regard to any legal decisions, draft Memos, and compile the Memos in the format approved by ROSS.
  - 5.2. Each Memo shall include a Legal Research Question and a Reference list with a target of at least four (4) and no more than six (6) Quotes.
  - 5.3. Two (2) to four (4) Quotes in each Memo shall contain either a "great" or "good" independent answer to the Legal Research Question. A "great" Quote is one that contains an answer to all essential elements of the Legal Research Question while a "good" Quote is one that contains an answer to most essential elements of the Legal Research Question. The Contractor shall strive for four (4) "good" or "great" Quotes per question. However, if

Contractor is only able to find 2 or 3 “good” or “great” Quotes, they shall only provide 2 or 3 “good” or “great” Quotes. Contractor shall strive to have more “great” than “good” Quotes.

- 5.4. One (1) Quote in each Memo shall contain a “topical” independent response to the Legal Research Question. A “topical” response is a response that answers and/or references limited components of a Legal Research Question but does not answer the essential elements of such Legal Research Question.
- 5.5. One (1) Quote in each Memo shall contain an “irrelevant” independent response to the Legal Research Question. An “irrelevant” response is a response that contains one or more keywords from the Legal Research Question but does answer and/or reference any elements of the Legal Research Question, either limited or essential.
- 5.6. Contractor shall label whether a Quote contains a response that is “great”, “good”, “topical” or “irrelevant” and double bracket and bold the specific component(s) of each such Quote that is “great”, “good”, “topical” or “irrelevant.” Contractor shall also label which legal practice area each Quote falls under.
6. Changes: ROSS reserves the right to request changes, deletions, or additions as deemed necessary by ROSS and Contractor. ROSS’ proposed changes shall become effective only by written agreement of Contractor.
7. Production/Delivery Schedule: Contractor agrees to draft ROSS questions and Memos pursuant to the Production Run schedule below. In the First Production Run of Memos, Contractor shall commence providing deliverables on October 19, 2017 and conclude on December 19, 2017, as outlined below. For the Subsequent Production Runs of Memos, Contractor shall provide 20,000 Memos in subsequent months to ROSS.

First Production Run

Delivery Date	Amount of Memos
October 19, 2017	5,000
November 19, 2017	10,000
December 19, 2017	10,000

Subsequent Production Run

Delivery Date	Amount of Memos
Month 1	20,000
Month 2	20,000
Month 3	20,000
Month 4	15,000

8. Fee: ROSS shall pay Contractor pursuant to the schedule below:

Reference Quotes	Price per Memo
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4 Quotes + 1 topical and 1 irrelevant Quote	\$26.17
3 Quotes + 1 topical and 1 irrelevant Quote	\$24.55
2 Quotes + 1 topical and 1 irrelevant Quote	\$21.00

Contractor shall provide a 5% volume discount to ROSS for any Memo purchase over 25,000 and a 15% volume discount for a total order of 100,000 Memos.

9. Payment: ROSS shall pay Contractor in advance at the beginning of each month for the following 30 days of expected output at a minimum \$21.00 price per Memo (each, an "Advance Payment"). For clarity, the Advance Payment for the (i) first 5,000 Memos of the First Production Run due October 19, 2017 shall be \$105,000 and shall be made on September 19, 2017; (ii) subsequent 10,000 Memos of the First Production Run due November 19, 2017 shall be \$210,000 and shall be made on October 19, 2017 and (iii) final 10,000 Memos of the First Production Run due December 19, 2017 shall be \$210,000 and shall be made on November 20, 2017. For any Subsequent Production Run, the Advance Payment shall be \$420,000. If there is a difference between an Advance Payment amount and aggregate Memo cost during a Production Run pursuant to the Section 8 Fee schedule (the "Cost Difference"), Contractor shall provide ROSS a detailed accounting of such Cost Difference in a timely manner and ROSS shall pay such Cost Difference within seven (7) days receipt of such detailed accounting.
10. Delivery: Contractor shall deliver batched Memos via e-mail or FTP to [ross@rossintelligence.com](mailto:ross@rossintelligence.com) and via the ROSS Memo upload portal (the "Portal"). The Portal shall meet necessary specifications of speed and capacity to process daily batched Memo uploads.
11. Quality Assurance: Contractor shall ensure the Memos submitted follow the (i) quality control processes detailed in the LegalEase Solutions Quality Control Guide ("QCG") provided in Schedule A to this Statement of Work and the (ii) Quality Control Checklist provided in Schedule B to this Statement of Work. Contractor shall follow a staged quality control process. There will be 100% quality control for the first 2000 Memos, 75% for the next 10,000 Memos and 25% for the remaining Memos. If any of the Memos submitted do not meet the parameters prescribed in the QCG, ROSS shall inform Contractor of such Deficiencies within 14 days of receipt of the applicable Memos. If no such notice is received within the prescribed 14 days, the applicable Memos shall be deemed fully accepted by ROSS. A 15% penalty shall be charged to any Memo and/or batch of Memos that fail to meet the QCG requirements.
12. Reporting: Contractor shall email daily reports to ROSS which include the production totals, QCG results, and other requested information from ROSS.
13. Destruction of Memos: Contractor acknowledges that the Memos constitute Confidential Information and shall remove and destroy all Memos and copies of Memos in its

possession within sixty (60) days of each Production Run and shall concurrently confirm to ROSS that such removal and destruction has occurred.

14. Existing Agreements: This Statement of Work is ancillary to existing agreements, including, but not limited to the MSA and prior Statements of Work.

Date: September 15, 2017

ROSS INTELLIGENCE, INC.

By: 

Name: Andrew Arruda

Title: Chief Executive Officer

LEGALEASE LLC

By: 

Name: Tariq Hafeez

Title: President



# Quality Control Guide for ROSS Intelligence

Drafting Questions, Preparing Responsive  
Memorandum, and Quality Control  
Procedures

LegalEase Solutions LLC



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## **Overview**

### **Introduction**

The LegalEase Solutions Quality Control Guide ("QCG") is the primary quality assurance resource and playbook for our attorneys. This QCG provides all the tools and resources needed for the drafting and delivery of ROSS Intelligence memos.

### **Audience**

The intended audience for this guide is our attorneys who prepare Ross memos. Additionally, this guide may be utilized by ROSS to review our internal process.

### **Objectives**

This guide:

- Identifies clear guidelines for attorneys to follow when designing, developing, and researching, drafting, and delivering ROSS memos.
- Describes quality control standards for ROSS memos.
- Describes quality control procedures and processes set in place for ROSS memo production.



**Legal Disclaimer**

This Quality Control Guide includes proprietary, confidential, and/or trade secret information. LegalEase considers this information to be a trade secret not subject to disclosure.



### **The LegalEase ROSS Team and Process**

We have organized a comprehensive team for this project. Leading the team for ROSS operations are Teri Whitehead, VP of Global Strategy and Gayathri Rajeev, Director of Operations in India. Teri and Gayathri will oversee operations and are available anytime to address and resolve any potential concerns.

**Attorneys.** Our team of attorneys will research topics and questions, draft the memos, and compile the memos in the ROSS approved format. We will ensure that our attorneys follow this QCG for drafting memos and utilize our internal associate work product checklists. The steps include:

- i. Using our LegalEase's creative process, to produce ROSS questions.
- ii. Research answers to questions.
- iii. Draft ROSS memorandum.

**Quality Control Attorneys.** We have allocated a minimum of 5 separate QC attorneys to independently review memos, ensuring that ROSS standards are met. These attorneys have a minimum of 3 years' experience in these positions. The QC team will be expanded as needed per the scope and requirements of this project. The QC team will follow the QC checklist setting out the steps to be followed in completing the process. These steps include:

- i. Review and confirm the grammar, question format, and citations.
- ii. Confirm and review short answer and legal analysis.
- iii. Review reference quotes for relevancy.
- iv. Confirm case law.
- v. Advise associates of errors and design action plan to avoid future errors.

**Staged Quality Control Process.** Our QC attorneys will follow LegalEase's staged quality control process. We have used this process with success on other large accounts with over 50,000 documents.

**First Stage:**

100% QC of 2000 Memos. Our QC attorneys will QC 100% of the first 2000 memos.

**Second Stage:**

75% for the next 10,000 memos. Our QC attorneys will QC 75% of the next 10,000 memos.

**Third Stage:**

25% for the remaining memos. Our QC attorneys will QC 25% or more of the remaining memos.



**Production Expeditors.** Our dedicated ROSS production expeditors will comply and follow ROSS' process on delivery, including the portal upload, data tracking, and logistics. These steps include:

- i. Validate question originality.
- ii. Upload memorandum to ROSS dedicated portal.
- iii. Update internal LE production tracking sheet.
- iv. Email production totals of attorneys and QC attorneys to Project Managers.
- v. Update internal exception error tracking sheet.
- vi. Update ROSS' completion tracking sheet.

**India and US Project Managers.** We have assigned to ROSS, three project managers. Our project managers will guarantee and ensure ROSS quality and processes. Having project managers in different time zones will provide round the clock attention and access.

The role of the PM's include:

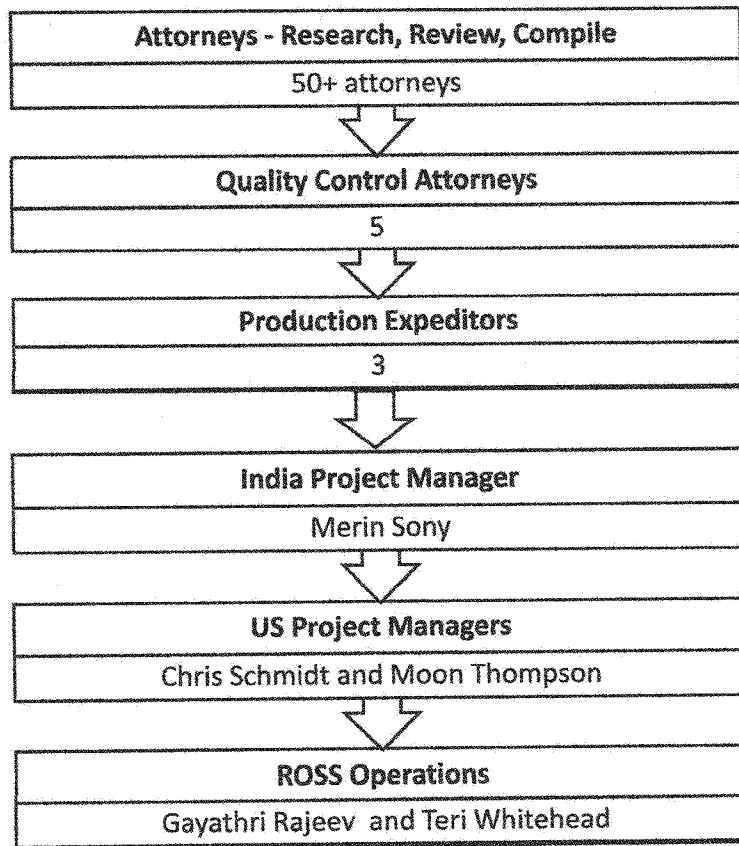
- i. Review production of attorneys, QC attorneys, production expeditors.
- ii. Daily review protocol and process for efficiencies following LE model theory of constraints.
- iii. Address any concerns.
- iv. Email daily reports to LegalEase Operations detailing production, legal topics addressed, upload process production, improved efficiencies, and QC results.

**Ross Operations.** Teri Whitehead and Gayathri Rajeev will oversee all aspects of this project. Teri and Gayathri's role includes the following:

- i. Address any concerns.
- ii. Email daily reports to the ROSS team providing production totals, QC results, and other requested information.
- iii. Host daily conference status calls with the ROSS Production team.



**The LegalEase ROSS Process Flowchart**



Document ID : ROSS Bulk QCC  
Date of Issue : 07.08.2017  
Periodic Review : 09.15.2017  
Revision No :

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## **Quality Control Checklist for ROSS Intelligence**

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**LegalEase Solutions LLC**

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Document ID : ROSS Bulk QCC  
 Date of Issue : 07.08.2017  
 Periodic Review : 09.15.2017  
 Revision No :

### QUALITY CONTROL CHECKLIST FOR ROSS BULK MEMOS

#### Attorney - ROSS Intelligence Checklist

Description	Completed
1. Draft ROSS questions following LegalEase Creative Process.	
2. Research questions using online resources and accounts.	
3. Label cases as great, good, topical, and irrelevant.	
4. Confirm that great, and good quotes answer the question directly.	
5. Add topical and irrelevant cases.	
6. Confirm that the topical and irrelevant cases meet the criteria.	
7. Confirm grammar correct throughout memo.	
8. Confirm the font and space of the memo.	
9. Follow file name convention.	

#### Review Attorney - ROSS Intelligence Checklist

Description	QC 1	QC 2
Question should not be state specific.		
Grammar check of question.		
Quotes to be labeled correctly.  GREAT – must contain all essential elements of the question.  GOOD – contains <b>most</b> of the essential elements of the question.		

Document ID : ROSS Bulk QCC  
 Date of Issue : 07.08.2017  
 Periodic Review : 09.15.2017  
 Revision No :

	TOPICAL – foundation quote, background information.  IRRELEVANT – has no reference or relevance.		
	Should label as Great Case 1, Great Case 2, and not Great Quote.		
	Bracketed language <b>must</b> answer question.  Bracketed language may be up to a paragraph.  If necessary, you can double bracket separate sentences.  Bracketed language must be a sentence. Not just two words.		
	Double Brackets, and Content in Bold.		
	No red squiggly line.		
	Confirm reference quote. Ensure Topical quote and Irrelevant quotes are added.		
	Smartsheet updates.		
	Double check the Form - Double Brackets for Quotes. No highlights.		
	Memo number.		
	Memo saved in correct format – naming convention.		